# Integrating Ethics in the NLP curriculum

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#### About us



**Emily M. Bender**: UW Linguistics, working in Ethics & NLP space since late 2016, starting with pulling together a class for the CLMS program



**Dirk Hovy**: Bocconi University, Milan, working on ethics in NLP since 2016, interested in bias, dual use, and policy consequences



**Xanda Schofield**: Harvey Mudd College, working on making NLP tools available to domain experts in humanities and social science, interested in privacy, undergrad education

#### Goals for today

- What are some of the ethical risks of NLP technology?
- What are our desired outcomes from incorporating this topic into the NLP curriculum?
- What are the challenges to integrating ethics into the NLP curriculum?
- Work through three sample exercises (two in break-out groups = 7 total)
- How could these be modified to fit your instructional context (or a specific problem you work on)?
- Share out results of discussion to ACL community at large (via wiki)

#### Ground rules

http://www.nonprofitinclusiveness.org/agreements-courageous-conversations-and-active-learning

- Stay engaged
- Experience discomfort
- Speak your truth
- Expect and accept non-closure
- Maintain confidentiality
- Listen with the intent to learn
- Suspend judgment



#### Goals in your curriculum: Your input

- What is your motivation for being here?
- What classes are you thinking about integrating ethics into? What are they like (grad/undergrad/other; class size; class format)?
- What are your goals for your students of including ethics in your NLP class?



#### Why is this hard? Your input

- What challenges do you see in getting students to engage with this material?
- Which learning goals are likely to be harder/easier to accomplish?



#### ACM Code of Ethics: <a href="https://www.acm.org/code-of-ethics">https://www.acm.org/code-of-ethics</a>

- Adopted by the ACL (March 2020)
- Key excerpt:

## 2.2 Maintain high standards of professional competence, conduct, and ethical practice.

High quality computing depends on individuals and teams who take personal and group responsibility for acquiring and maintaining professional competence. Professional competence starts with technical knowledge and with awareness of the social context in which their work may be deployed. Professional competence also requires skill in communication, in reflective analysis, and in recognizing and navigating ethical challenges. Upgrading skills should be an ongoing process and might include independent study, attending conferences or seminars, and other informal or formal education. Professional organizations and employers should encourage and facilitate these activities.

## Section 1: Core Ethics Concepts

#### Bias

Has seemingly become the main topic in ethics in NLP (bias in models, embeddings, etc.).

However, bias is not necessarily bad: it's a preset (or Bayesian: prior), that can help us make decisions absent more information.

However, if this bias overwhelms the evidence, or if it influences predictive systems, it becomes problematic.

It is almost impossible to have an unbiased system.

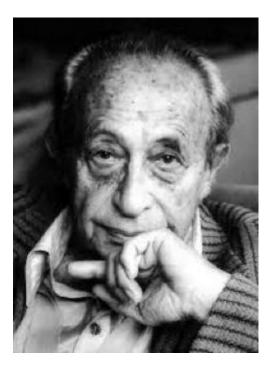
Bias can arise from data, annotations, representations, models, or research design

#### **Dual Use**

Every technology has an intended use, and unintended consequences (nuclear power, knives, electricity could all be abused for things they were not originally designed to do).

Ethicist **Hans Jonas** commented on the inevitability of use: if a technology is available, it will be used.

Since we do not know how people will use it, we need to be aware of this duality.



#### Privacy

Privacy is often conflated with anonymity, but they are separate:

Privacy means nobody know I am doing something, anonymity means everyone know what I am doing, but not that it is me.

GDPR requires us to anonymize data so that people cannot be identified without significant effort. It is unclear what that means given author attribute predictions: Given enough attributes, the set is small enough to identify people.

Theoretical and differential privacy are concepts to take into account.

#### Normative vs. Descriptive Ethics

Useful concept to distinguish moral gradation: What we want the world to be vs. what it is.

A coreference system that cannot resolve female pronouns with the noun "doctor" is both normatively wrong (we want women to be doctors), and descriptively wrong (the sentence is actually referring to a female doctor).

Racially or gender-biased word embeddings are normatively wrong (we do not want the systems to proliferate stereotypes), but might be descriptively correct (they reflect how societies talk about gender and ethnicity).

#### New Technology as a Large-Scale Experiment

New technology like NLP can be conceived as a social experiment (Van de Poel, 2016)

If we assume we are all participating in a large experiment, we need to make sure it meets certain criteria of responsible experimentation:

- Beneficence (no harm to subjects, maximize benefits, minimize risk)
- Respect subjects' autonomy (informed consent)
- Justice (benefits vs. harms, protection of vulnerable subjects)

Van de Poel, 2016: https://pure.tudelft.nl/portal/files/10265757/art\_10.1007\_s11948\_015\_9724\_3.pdf

## Section 2: A Few Pedagogy Concepts

"What are your goals for your students of including ethics in your NLP class?"

**Learning Outcomes:** Statements of what **students will be able to do** on completion of your course/training/program.

#### What are learning outcomes?

Statements of what **students will be able to do** on completion of your course/training/program.

**Realistic:** attainable in the time available

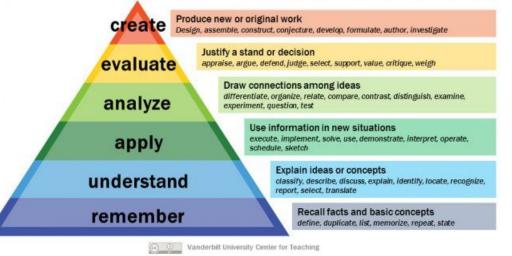
**Student-centered:** focused on what students will be able to do, not what instructors will do

**Specific:** concrete about what skills or practices are part of this outcome

**Measurable:** perceptible through outward manifestations of actions and products which will distinguish how well the outcome was realized

#### Bloom's Taxonomy

#### **Bloom's Taxonomy**



Describes student activities that correspond to measurable skills.

Higher = more complex (but not necessarily more valuable)

All layers can work for different types of knowledge:

- Factual
- Conceptual
- Procedural
- Metacognitive

#### Designing assessments for learning outcomes

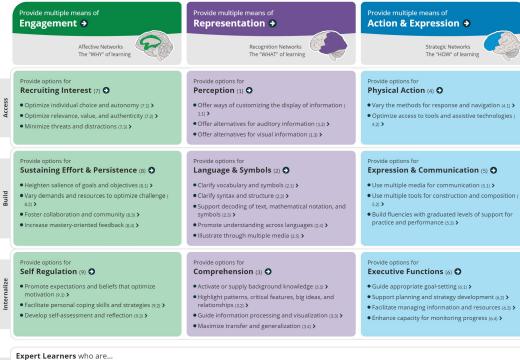
Well-designed learning outcomes should make it easier to design meaningful learning assessments

Ex. What kinds of assessments would you use for the following outcomes?

Students should be able to...

- Identify parts of speech of words in a sentence
- Describe how part of speech tags are useful in NLP tasks
- Compute maximum likelihood parameter estimates for an HMM POS tagger
- Implement the Viterbi algorithm
- Evaluate the quality of a POS tagger

#### Access & universal design



Students vary in lots of ways...

How can we assume one learning strategy will work for everyone?

When possible, provide multiple paths to learning:

- Why an outcome is important
- What the material is to learn
- How to practice and demonstrate knowledge

Expert Learners who a

Goal

Purposeful & Motivated

Strategic & Goal-Directed

#### Learning outcomes of this tutorial

How would you rewrite these questions (from our goals for today) as actionable learning outcomes?

- What are some of the ethical risks of NLP technology?
- What are our desired outcomes from incorporating this topic into the NLP curriculum?
- What are the challenges to integrating ethics into the NLP curriculum?
- How could these be modified to fit your instructional context (or a specific problem you work on)?



## Nobody expects perfection.

Communicating with your students can help you spend time on design where it counts.

### **Exercise 1: In-Class**

#### Dual-Use

*Learning Outcome:* Students should be able to

- Recognize the dual nature of an issue
- Analyze the pros and cons

*Exercise*. A student approaches you because they want to explore gendered language in the LGBTQ community. They are very engaged in the community themselves and have access to data. Their plan is to write a text classification tool that distinguishes LGBTQ from heterosexual language. What do you tell the student?

#### Bias: Sensitivity to language variation

*Learning Outcome:* Students should be able to

- Describe the potential impact of linguistic variation on the functioning of NLP/speech technology
- Reason about how differential performance for different social groups can lead to adverse impacts
- Articulate what kind of documentation should accompany NLP/speech technology to facilitate safe deployment

#### Bias: Sensitivity to language variation

- Pick an application of speech/language technology, determine what kind of training data is typically used for it (whose language? recorded when/where/how?).
- Next, imagine real world use cases for this technology. What speaker groups would come in contact with the system?
- If their language differs substantially from the training data, what would the failure mode of the system be and what would the real-world impacts of that failure be?
- How could systems, their training data or documentation be designed to be robust to this kind of problem?

#### Privacy

Learning Outcome: Students should be able to

- Select possible de-anonymizing features from documents
- Use statistics to argue about the effect of a document on a simple model

*Exercise*. Consider a simple Naive Bayes classifier trained on a subset of 20 Newsgroups using word frequencies as features. For five sample messages, could you tell whether or not they were included in the subset? How would you check? How certain could you be?

#### Follow-up questions

How does this adapt to your class format and composition?

What preparation would students need, and how would you provide it?

How would you assess student understanding from this exercise?

## Exercise 2: Project Work

#### **Dual-Use**

*Learning Outcome:* Students should be able to

- Come up with arguments and explanations of both sides

*Exercise*. An ACL submission claims to be able to undo ciphers used by dissenters on social media. Who benefits from this? Is it better to release it in a peer-reviewed venue than to not know it?

*Exercise*. You develop a tool that can detect depression with high accuracy. Why, or why not, should you release it as an app?

#### Bias

*Learning outcome.* Students should be able to:

- Measure effect of bias in word vectors on a sentiment analysis system
- Discuss implications of treating found discourse as an objective representation of the world

*Exercise*: <u>http://blog.conceptnet.io/posts/2017/how-to-make-a-racist-ai-without-really-trying/</u> (by Robyn Speer)

*Exercise:* Read and discuss growing literature on debiasing embeddings. What would make embeddings "safe" enough to use? How would we test that for given applications?

#### Privacy

Learning Outcome: Students should be able to

- Implement an inverted index for unigram searches
- Use the randomized mechanism of differential privacy

*Exercise*. Design a small search engine around an inverted index that uses random integer noise from a two-sided geometric distribution (Ghosh et al., 2012) to shape which queries are retrieved. Analyze how much this changes the search results with different noise levels. Are there systematic changes?

#### Follow-up questions

How does this adapt to your class format and composition?

What preparation would students need, and how would you provide it?

How would you assess student understanding from this exercise?

Wrap-up

#### Core ideas to walk away with

Teach students to ask questions, rather than treat ethics as a checklist.

- Who will this impact and how?
- What do I need to learn about in order to deploy this safely?

Present NLP as part of broader socio-technical systems, rather than just technical solutions.

Our students have future roles as technologists, informed consumers, informed readers of media reports and informed advocates for appropriate policy

#### How do we integrate this into a class?

Courses are hard to change overnight!

- Gather feedback as you test new exercises and assessments
- Center student experience and learning
- Pursue a goal of having ethics integrated with your class

#### **Future directions**

How can continue the conversation we started here?

Wiki?